

## § 1 Scope of application

(1) The following participation conditions apply to all legal transactions of Facial Plastic Surgery Europe eV, Froehliche – Tuerken – Strasse 08, 93047 Regensburg, Germany ("Organizer") with its contractual partner ("Participant") and to seminars, workshops, conferences, fairs, conferences and other events of the Organizer ("Event").
(2) Deviating general terms and conditions of the participant shall only apply if the organizer has expressly agreed to them in writing.

### § 2 Conclusion of the Contract / Object of the Contract

(1) Offers of the organizer are generally non-binding and subject to confirmation. (2) By submitting this declaration of participation by post, fax, electronic mail, via the registration form on the Organizer's website or by verbal agreement, the participant submits binding offer for the conclusion of the contract. а (3) A contract with the organizer is concluded if the organizer accepts the offer within 14 davs. (4) The buyer, who is not the sole participant himself (i.e. who does not acquire or order the right to participate exclusively for himself), is responsible for ensuring that the participant who receives the right to participate from him receives knowledge of these GTC and accepts them. (5) The organizer may change individual components of an event if this would not change necessary and thus non-essential parts of the event. The participant, or the buyer if he is not himself a participant, has no claim to a reduction or reimbursement of the admission price if the change is not substantial and reasonable under the circumstances of the individual case. (6) The organizer is responsible for providing a proper selection of speakers, but is not responsible for their content and claims. (7) The Organizer may replace individual speakers and spokespersons with other speakers of equal value or with speakers and spokespersons with equivalent topics, provided this is reasonable for the participant and the purpose of the event and its significantly contents are not changed. (8) If different lectures etc. are offered simultaneously in different rooms within an event, it may happen that not every participant can attend every desired lecture time due the space etc. at any to available. (9) The organizer is entitled to send the participant information about the event via communication the means of specified by him. (10) The organizer holds the rights to the premises.

#### § 3 Participant fees

(1) Insofar as a participation fee is charged for the respective event, it shall result from the prices quoted or the offers made by the Organizer.
(2) All invoices shall be in Euro. If payment is made in foreign currencies or means of payment, exchange rate differences and bank charges shall be borne by the

Facial Plastic Surgery Europe

contractual partner.

(3) All payments, insofar as participation fees or other costs charged, are due and payable immediately after invoicing without any deduction, but in any case before the start of the event, unless a different payment term has been expressly agreed.
(4) If applicable, all services of the organizer include the legally valid value-added tax of currently, 19%, unless otherwise stated.
(5) If individual services are not used by a participant through no fault of the Organizer, the agreed participation fees and any additional agreed fees and costs (e.g. conference lump sums) shall nevertheless become due.

## § 4 Eligibility to participate, resale, return/exchange

The participation entitlements will be sent to the address indicated by the buyer, in accordance with the postal or mail dispatch method has been selected.
 If the price of participation is reduced, the reason for the reduction must exist at the time of the event visit and be proven by the participant at the request of the organizer.

(3) The purchase of participation rights for the purpose of commercial resale is prohibited without the prior written consent of the Organizer.
 (4) A return or an exchange of the participation rights is not possible.

## § 5 Right of withdrawal

You have the right to revoke this contract within fourteen days without giving reasons. The revocation period is 14 days from the date of receipt of the registration fee and the participant will be fully refunded given the payment was made up to 60 days before the event starts. Otherwise, in case of withdrawal the cancellation policy applies [§ 6 1) a., b., c. d. and e.]. In order to exercise your right of withdrawal, you must inform Facial Plastic Surgery Europe eV, Froehliche – Tuerken – Strasse 08, 93047 Regensburg, Germany ("Organizer")) by means of a clear declaration (e.g., a letter, fax or e-mail sent by post) of your decision to withdraw from this contract.

# § 6 Cancellation Policy

(1) If the participant wishes to cancel the contract for any reason for which the organizer is not responsible (cancellation), the following rules shall apply:

a. up to 60 days before the start of the event: 80 % of the lecture's participation fee will be refunded.

b. less than 60 days before the event: 50 % of the lecture's participation fee will be refunded.

c. If the payment (i.e., confirmation of registration) for the event is done 2 weeks or less before starting date of the event, the total fee is non-refundable.

d. Fees paid for the anatomic dissections are not reimbursed for any cancellation at any time.



e. postponing the registration for the following year is possible only once and the organizer should be informed more than 60 days before the event starts, otherwise the above policy [§ 6 1) a., b., c. and d.] will apply.

(2) If the event is cancelled by the organizer for any reasons, the organizer will inform the participants and the following rules shall apply:

a. up to 60 days before the start of the event: 80 % of the lecture's participation fee will be refunded.

b. less than 60 days before the event: 50 % of the lecture's participation fee will be refunded.

c. postponing the registration for the following year is possible only once and the organizer should be informed more than 60 days before the event starts, otherwise the above policy [§ 6 2) a. and b.] will apply.